

Dartmoor MAT GDPR SIMS Parent Lite App

Information for Parents about SIMS Parent Lite

As a MAT, we use SIMS Parent Lite to collect, manage and handle key information about your child – this puts you in control and makes sure the data we hold is accurate and up to date.

Available on iOS, Android and via browser (www.sims-parent.co.uk) the SIMS Parent app provides a convenient and accessible solution for you to electronically review and request changes to the data held on you and your children via smartphone, tablet, or PC anytime, anywhere, as well as see key term dates. You will be able to provide additional information on crucial details such as medical information or dietary requirements. When a change request is submitted by you, an alert is sent to the school office. Administrators will review requests and update our pupil/student database. From time to time, we will send notifications to remind you to update your child's details or parental consents, eliminating paper-based data collection and manual errors.

Please note our Privacy notice has been updated

https://www.dartmoormat.org.uk/uploads/8/0/6/1/80615962/dmat_privacy_notice_pupils_v1.0.pdf

Getting Started

We will send an activation email to your home email address. Simply click on the link from your tablet, pc or smartphone to activate your account. You can then login using your normal Facebook, Twitter, Google or Microsoft username and password.

Please note that your activation email is unique to you and should not be used by anyone else. Your activation email will expire after 14 days if it is not used, please contact the school office if you require a replacement after this date.

If you have children at different schools within the Dartmoor Multi Academy Trust, you will be able to see all children within the app if you have registered with the same email account. The app allows users to change school once inside SIMS Parent from a drop-down menu located on the school name in the top right-hand corner of the page.

Important Information about the menu options

Student Information – this contains basic information such as your child's name, preferred name and date of birth.

Address – this is your child's home address. You can add an additional address e.g. if your child lives with both parents

Telephones and Emails – this is your child's home number. Please DO NOT add an email address for your child here.

Medical Details – this includes information such as medical practice, medical conditions and any disabilities. There is a drop-down list of medical practices and conditions, but you can add a new one if your child's details are different.

Cultural Information – Please only complete Ethnicity and First Language

Your child's first language is collected for all pupils and records the language as stated by the parent / guardian or child. This information is used for funding. Ethnicity is collected for all pupils and records the ethnicity as stated by the parent / guardian or pupil. It is not ascribed by the school. This helps us plan suitable resource provision for all our pupils. Providing this information is optional.

Dietary Needs – please update your child's dietary needs here. For allergies and gluten free needs, these should be supported by a letter from a medical professional.

Parental Consent- *There a number of fields in this section: please read the following information carefully. Internet access is no longer a parental consent.*

Biometric Data – We use pupils' biometric data (fingerprint) as part of an automated biometric recognition system for paying for school dinners instead of paying with cash, or to register library books instead of using a card. We will comply with the requirements of the Protection of Freedoms Act 2012. You have the right to choose not to use the school's biometric system(s). We will provide alternative means of accessing the relevant services for those pupils.

Emergency Medical Treatment- we would always aim to contact the parent in the first instance, however in the event of a serious injury or accident or asthma attack, this permission allows us to contact the emergency services or obtain emergency medical treatment e.g from the health centre.

Internet Access and Use – As part of our curriculum, pupils have controlled access to the Internet and learn how to use libraries, databases and information sources on a wide variety of topics. To guard against inappropriate material being accessed intentionally or by accident we use a filtered service provided by Schools Broadband which regularly monitors web sites and automatically blocks pupils access to inappropriate materials. We teach pupils the importance of responsible use of the web and e-mail as well as providing basic rules to maintain the privacy of pupils. At all times, pupils must agree to follow the Rules for Responsible Internet Use. For more information on our E Safety Policies and practices please see our E Safety page

<http://www.tavistockcollege.org/wp-content/uploads/2016/03/ESafetyICTPolicyDec16.pdf>

Local Off-Site Visit- from time to time, teachers may decide to visit a local building or area. Where a visit requires alternative footwear or a drink, we would normally advise you of this through the School Gateway, however, for short-duration, local visits, this consent acts as your permission for your child to participate in the activity.

Pupil photographs in media- It's great to celebrate the achievements and hard work of our pupils. Photographic images of pupils used in publicly available media such as web sites, newsletters or the school prospectus and other promotional material will not identify pupils' full names unless parental permission has been given in advance. ***No identifying information will be shared (such as personal phone numbers, home addresses, and individual pictures with the pupil's full name.) Class pictures will not identify where individuals are standing and will generally include at least three or more students. If individual pictures are posted of pupils it will not include their name.***

We commission Tempest Photography to take photos of pupils to support teaching and learning and are stored in our student information management systems. You will be offered these photographs for purchase through Tempest. There is no obligation to buy. Tempest do not retain the photographs or use them in any other way. For information about Tempest's Privacy policies please visit <https://www.htempest.co.uk/gdpr>.

Images / Videos in social media – We use Facebook and Twitter to promote the school and to publicise events and information. Please note social media platforms can be viewed throughout the world ...Please note that social media platforms can be viewed throughout the world and not just in the United Kingdom where UK law applies. In giving your consent you understand that images may be used in printed and electronic form.

Personal use acceptance – We recognise the importance of recording treasured moments and memories of children during their education within our school. In many cases when photographs are taken in school capturing educational moments, they provide much pleasure to parents and extended families. We accept, on trust, that all photographs and videos are for personal use and must not be published in local media, social media, or online, without the written consent of school. Photos and videos taken purely for personal use are exempt from the GDPR. Personal use may include: a parent takes a photograph of their child and some friends taking part in the school Sports Day to be put in the family photo album. These images are for personal use and the GDPR does not apply; Grandparents are invited to the school nativity play and wish to video it. These images are for personal use and the GDPR does not apply. By ticking consent, you agree to the above and will strictly adhere to the agreement in full. You also accept that your child may appear of the photographs and videos taken by the parents of other children, whose children are taking part in the same event.

Contacts

Please ensure that the contact information for your child is accurate and up to date. You will be able to see your own Contact Information, Address and Telephone/Email and that of your third-party contacts.

If you do not live at the same address as the other parents/carers with Parental Responsibility, you will **only** be able to see Contact Information (name, Parental responsibility status and contact priority status) for them unless you give us express permission to share your details with them. You will need to contact the school office if you are happy for us to share those details.

You will be able to see Contact Information, Address and Telephone/Email for any third party contacts e.g. Grandma, Neighbour you have previously provided and edit these. If you do not wish those details to be shared please contact the school office.

Parental Responsibility – Please ensure that the Parental Responsibility slider bar is set correctly. For a definition of Parental Responsibility, please read the following guidelines. <https://www.gov.uk/parental-rights-responsibilities> .This is usually the mother and father, but would not normally include grandparents, neighbours, friends or other family members.

Priority Contact – Where possible, please include **one** Priority 1, and **one** Priority 2 contact. Having multiple priority 1 contacts can be confusing and misleading in the event of an emergency, and we will always contact the next priority person if we cannot reach the first person.

Local Contacts – Where possible, the contacts should be local and accessible.. We require a minimum of two but you can add up to four as long as they can be contacted in an emergency. A contact in Dorset or Dundee is not always best placed to help if your child is unwell

Telephone Numbers – Please ensure you give us the contact numbers that you are most likely to have access to. Please do not give a work number if we cannot reach you on this number, or a mobile if you are never in range. Please ensure the slider bar is checked for your primary (main) contact number as we use this to reach you if your child is unwell.

For information about the Privacy of SIMS Parent please click here

<https://www.sims-parent.co.uk/#/privacy>